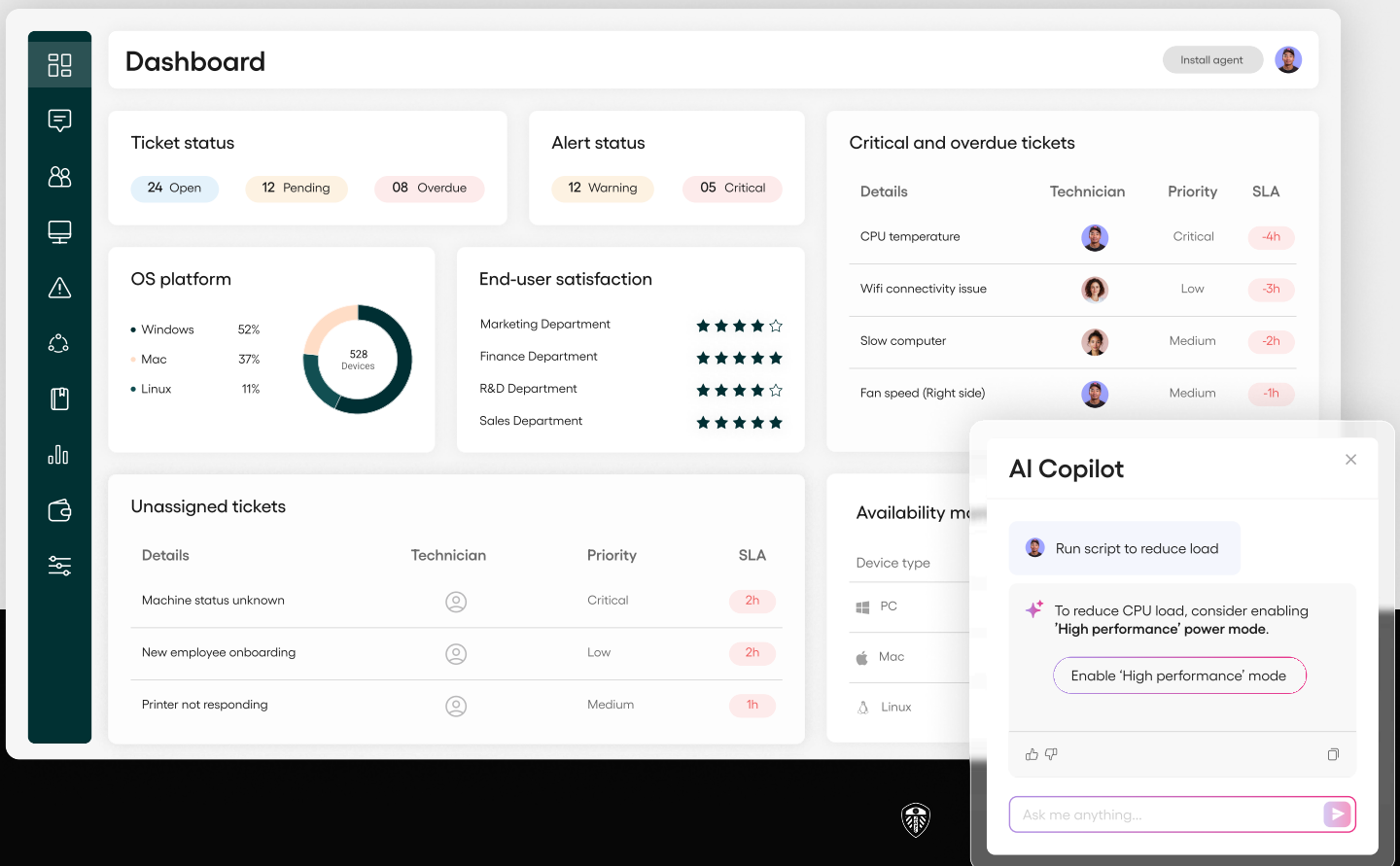


Reinvent your IT essentials with built-in **AI Agents**

IT environments are growing more complex and mission-critical. Atera delivers a full-stack platform built around AI agents that don't just respond—they think, act, and adapt, enabling organizations to scale effortlessly, reduce costs and downtime, and turn IT into a strategic driver of growth.



13K+

customers

120

countries

6M

devices under
management

1M

tickets analyzed
per month

→ Every tool you need, but better



Remote Monitoring and Management (RMM)

Manage unlimited devices at a fixed monthly cost.



Remote Access

Initiate instant sessions using industry-leading tools.



Network Discovery

Automate updates and security patches across any OS.



AI agents

Solve issues in record time with technician and end-user facing autonomous agents.



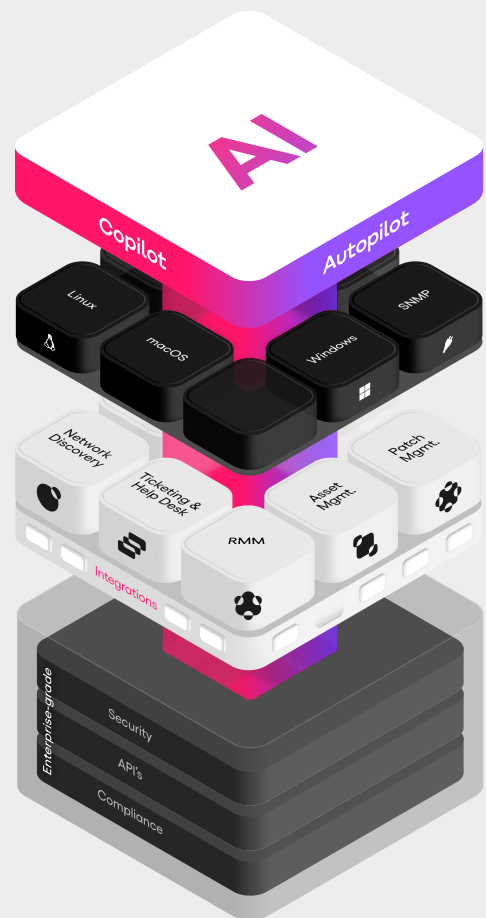
Helpdesk and Ticketing

Deliver efficient, reliable support at any scale.



Patch Management

Maintain security with real-time scans of your network.



Pioneering Autonomous IT

With our first-of-a-kind purpose-built AI agents, your team can tackle IT issues with new levels of efficiency, providing the quality of support your organization needs to achieve excellence at scale.



Actionable insights for data-driven decisions

Optimize operational efficiency by using AI agents for diagnostics, and leverage advanced, customized reporting to drive smarter, confident decisions. Always know exactly where your operation stands, and what actions to take next.



Unparalleled IT control

Monitor, control, and manage your IT environment with full visibility from one full-stack dashboard, and ensure that all your devices are covered and consistently working as expected.



Rock-solid security, unmatched support

With SSO, 256-bit AES encryption, automated patching, and compliance with global standards like GDPR, HIPAA, and SOC2, your data is always secure. Plus, our dedicated team of experts is on-call 24/7, meaning your team never works alone.

Transform your IT into your greatest asset with AI agents

→ atera.com

Expand your capabilities, empower your technicians with **AI Copilot**

AI Copilot is an always-on AI agent built for IT teams facing mounting demands, complex IT operations, and the constant need for an extra pair of capable hands.

10X

faster ticket resolution

90%

of AI Copilot users report accurate diagnostics

11-13 hrs

saved on average per week

AI Copilot

Learn more about our AI Copilot capabilities here

Turn your IT from overwhelmed to autonomous with **IT Autopilot**

IT Autopilot is an AI agent built to handle routine IT tasks autonomously, keeping employees productive and operations running with seamless, independent issue resolution.

40%

reduction in IT workload volume

0.1 sec

to first response

100%

availability with 24/7/365 coverage

IT Autopilot

Learn more about our IT Autopilot capabilities here

Enhancing excellence through integration



Bitdefender



ThreatDown
by Malwarebytes



ESET



Keeper



Webroot
by OpenText



Acronis



Zapier



Teams



Slack



Zomentum



"The AI copilot is like having another team member. Tickets have been reduced by 25-35% and it's assisting us with knowledge base generation."

Zack Barr, Service Desk Analyst



LEEDS UNITED
FOOTBALL CLUB



Microsoft

"We are pleased to partner with Atera to further empower IT professionals in their daily operations with generative AI capabilities using Azure."

Avi Yoshi, VP Technology, Microsoft

